

Dear FCC,
Tri-Co Communications, Inc

FRN: 0001 8117 02

Form 499 File ID: 811702

EB Docket NO. 06.36

STATEMENT

Carrier has established operating procedures that ensure compliance with the Federal Communication Commission ("Commission") regulations regarding the protection of customer proprietary network information ("CPNI").

Carrier has implemented a system whereby the status of a customer's CPNI approval can be determined prior to the use of CPNI.

Carrier continually educates and trains its employees regarding the appropriate use of CPNI. Carrier has established disciplinary procedures should an employee violate the CPNI procedures established by Carrier.

Carrier maintains a record of its and its affiliates' sales and marketing campaigns that use its customers' CPNI. Carrier also maintains a record of any and all instances where CPNI was disclosed or provided to third parties, or where third parties were allowed access to CPNI. The record includes a description of each campaign, the specific CPNI that was used in the

campaign, and what products and services were offered as a part of the campaign.

Carrier has established a supervisory review process regarding compliance with the CPNI rules with respect to outbound marketing situations and maintains records of carrier compliance for a minimum period of one year. Specifically, Carrier's sales personnel obtain supervisory approval of any proposed outbound marketing request for customer approval regarding

its CPNI, and a process ensures that opt-out elections are recorded and followed.

Carrier took the following actions against data brokers in 2007, including proceedings instituted or petitions filed by Carrier at a state commission, in the court system, or at the Federal Communications Commission: NONE

The following information Carrier has with respect to the processed pretexters are using to attempt to access CPNI, and what steps carriers are taking to protect CPNI: "Carrier has determined that NO pretexter has attempted to access CPNI on Carrier's system.")

The following is a summary of all customer complaints received in 2007 regarding the unauthorized release of CPNI:

Number of customer complaints Carrier received in 2007 related to unauthorized access to CPNI, or unauthorized disclosure of CPNI: NONE

Category of Complaint:

0 Number of instances of improper access by employees

0 Number of instances of improper disclosure to individuals not authorized to receive the

information.

0 Number of instances of improper access to online information by individuals not

authorized to view the information.

0 Number of other instances of improper or disclosure

CERTIFICATION

I, ROBERT H. WEBB, hereby certify as a company officer that I have personal knowledge that this company has established operating procedures effective during the calendar year 2007 that are adequate to ensure compliance with the Customer Proprietary Network Information rules set forth in 47 C.F.R. 64.2001-2011.

ROBERT H. WEBB

PRESIDENT

02-18-08

Have a Great Day!

Robert Webb
Tri-Co Communications
Office 352-726-9389
Fax 352-344-4142

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<P><NAME> Tri-Co Communications Inc</P>
<P><ADDRESS1> 5326 Sounh Fl Ave</P>
<P><ADDRESS2></P>
<P><CITY> Inverness</P>
<P><STATE> Fl</P>
<P><ZIP> 34450</P>
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352-726-9389</P>
<P><DESCRIPTION> CPNI</P>
<P><CONTACT-EMAIL> robert@tri-co.us</P>
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<P>Tri-Co Communications, Inc</P>
<P>FRN: 0001 8117 02</P>
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